

Manage Cookies Policy

Effective Date: July 2025

This Cookies Policy explains how **Faerie Glen Stepdown Clinic** ("we", "us", "our") uses cookies and similar technologies on our website (www.faerieglenclinic.co.za). By using our website, you consent to the use of cookies as described in this policy.

1. What Are Cookies?

Cookies are small text files placed on your device (computer, tablet, smartphone) when you visit a website. They help us understand how you interact with our site, enhance your user experience, and improve our services.

2. Types of Cookies We Use

2.1 Essential Cookies

These cookies are necessary for the website to function properly. They enable core features such as security, network management, and accessibility.

2.2 Analytics Cookies

We use analytics tools to understand how visitors interact with our site, which helps us improve performance and user experience. These cookies collect anonymous data such as pages visited, time spent on the site, and referral sources.

2.3 Functionality Cookies

These cookies allow our website to remember choices you make, such as your language preferences or region, to provide a more personalised experience.

2.4 Third-Party Cookies

Some of our pages may contain content from third-party services (e.g. Google Maps, embedded videos). These third parties may set their own cookies which we do not control.

3. How to Manage Your Cookie Preferences

You can control and manage cookies in the following ways:

- **Browser Settings:** Most web browsers allow you to manage your cookie settings, including deleting cookies and blocking certain types.
- **Cookie Consent Banner:** When you first visit our website, you may see a cookie banner where you can choose to accept or reject non-essential cookies.
- **Opt-Out Tools:** You can opt out of Google Analytics cookies by installing the Google Analytics Opt-out Browser Add-on.

Please note that disabling certain cookies may affect the functionality of our website.

4. Changes to This Policy

We may update this Cookies Policy from time to time to reflect changes in the law or our data practices. Please revisit this page periodically for updates.

5. Contact Us

If you have any questions or concerns about our use of cookies, please contact:

Faerie Glen Stepdown Clinic

 Tel: 067 002 2812

 Email: admin@faerieglenclinic.co.za

 www.faerieglenclinic.co.za