

## Faerie Glen Stepdown Clinic - Terms and Conditions

Faerie Glen Stepdown Clinic

Terms and Conditions

Effective Date: 2025-07-08

Welcome to the website of Faerie Glen Stepdown Clinic ("we", "us", "our"). By accessing or using our website ([www.faerieglenclinic.co.za](http://www.faerieglenclinic.co.za)), you agree to comply with and be bound by the following terms and conditions. Please read them carefully before using our services or website.

### 1. Use of Website

1.1. This website is intended to provide general information about Faerie Glen Stepdown Clinic and the services we offer.

1.2. You agree to use this website only for lawful purposes. You may not use it in any way that could damage the site, impair its availability, or interfere with others' use.

1.3. The content of this website is subject to change without notice.

### 2. Medical Disclaimer

2.1. The content provided on this website is for informational purposes only and does not constitute medical advice, diagnosis, or treatment.

2.2. Always consult a qualified healthcare professional for any medical concerns or conditions.

2.3. Use of any information on this site is at your own risk. Faerie Glen Stepdown Clinic shall not be liable for any consequences arising from reliance on the information provided.

### 3. Appointments and Enquiries

3.1. Appointment bookings and medical enquiries submitted via the website contact form do not guarantee a confirmed booking or diagnosis.

3.2. We will make reasonable efforts to respond promptly but cannot guarantee immediate responses due to operational hours or workload.

### 4. Privacy and Data Protection

4.1. We are committed to protecting your personal information. Please refer to our Privacy Policy for details on how we collect, use, and safeguard your data.

4.2. By submitting any personal details through our website, you consent to us using that information to provide healthcare-related services and respond to enquiries.

### 5. Intellectual Property

5.1. All content on this website, including text, graphics, logos, images, and layout, is the property of Faerie Glen Stepdown Clinic or used under appropriate licenses.

5.2. You may not reproduce, distribute, or exploit any part of this website without prior written consent.

## 6. External Links

6.1. This website may include links to external websites for your convenience. These links do not signify our endorsement of such sites.

6.2. We are not responsible for the content or availability of any external websites.

## 7. Limitation of Liability

7.1. While we strive to keep information up to date and correct, we make no warranties of any kind about the completeness, accuracy, reliability, or availability of the website or its content.

7.2. Faerie Glen Stepdown Clinic will not be liable for any loss or damage, including indirect or consequential loss, arising from use of the website.

## 8. Governing Law

8.1. These Terms and Conditions are governed by and construed in accordance with the laws of the Republic of South Africa.

8.2. Any disputes arising in connection with these terms shall be subject to the exclusive jurisdiction of the courts of South Africa.

## 9. Updates to These Terms

9.1. We reserve the right to change or update these Terms and Conditions at any time. Any changes will be posted on this page with a revised effective date.

## Contact Us

If you have any questions or concerns regarding these Terms and Conditions, please contact us at:

Faerie Glen Stepdown Clinic

Tel: 067 002 2812

Email: [admin@faerieglenclinic.co.za](mailto:admin@faerieglenclinic.co.za)

[www.faerieglenclinic.co.za](http://www.faerieglenclinic.co.za)